

ADRONA CRYSTAL EX

TROUBLESHOOTING

Problem	Solution
No indication on the display, when the unit is switched on	Check the fuse and supply voltage
The unit shows "TnkFull" while the tank is empty	Check tank connection cable. If no tank is connected, then the tank plug should be in the tank socket
"LowPres" and "Running" messages are alternating	Check the input water pressure. If it is <1 bar, messages are alternating. It does not affect the quality of the system operation
"LowPres" and "Running" messages are alternating	Pre-filter can be clogged. Replace the pre-filter (part no. 10320) or contact Adrona for a solution
"LowPres" and "Running" messages are alternating	Strainer can be clogged. Replace the trainer (part no. 430034) or contact Adrona for a solution
"LowPres"	Pre-filter can be clogged. Replace the pre-filter (part no. 10320) or contact Adrona for a solution
"LowPres"	Strainer can be clogged. Replace the trainer (part no. 430034) or contact Adrona for a solution
"LowPres"	Check if pre-filter is installed. Install the pre-filter (part no. 10320)
"LowPres"	Check the input water pressure. If it is <1 bar, messages are alternating. It does not affect the quality of the system operation
"LowPres"	Check if solenoid valve is in order. Install the solenoid valve UV (part no. 430020)
"Filter" message	Pre-filters should be replaced (part no. 10320). After filter replacement reset the filter counter
"TankS" message	Tank level switch may be damaged. Check its operation and replace it if necessary
"TankS" message	The system is filling the 30 l PRO tank more than 4 hours. The cause could be RO module low productivity. If water quality satisfies the user, the message could be ignored
"DI Err" message	Restart the purification system. Make sure, water is flowing out of the OUT pipe. If the message appears again, then the DI module (part no. 10310) should be replaced